



A group of approximately 20 SEIU workers, mostly women, are standing in a line on a sidewalk in front of a modern building with large glass windows. They are holding various protest signs. The signs include: "SEIU Spreads Fear", "SEIU But still the old IULR", "SEIU FAIR Work load Hospitalized", "SEIU No more workers Hospitalized", "SEIU Spreads the WARREN", "SEIU MORE 1000 tasks!", "SEIU MORE 100 tasks!", and "SEIU Ser Myer as Revolutionary". Some workers are also holding orange folders or bags. The scene is outdoors on a sunny day with trees and a clear sky in the background.

On March 2, the Eligibility Worker at the Watsonville Call Center was taken to the hospital because of the stress of having to complete 1000 tasks.

"We felt it necessary to show support for our co-worker and to bring to management's attention the need for a real conversation with real solutions that will improve working conditions and still meet the needs of the community," said Dianne Medina, an Eligibility Worker. "We became Eligibility Workers to help people."

Workers are timed on phone calls and questioned why they took so long on the phone to help a client.

Vital public services are impacted when workers are overwhelmed with workloads and placed under extreme stress. To provide quality community services, it's time management address this issue.

Join the Eligibility Worker Industry Council

Our SEIU Local 521 Executive Board has officially recognized the Eligibility Worker Industry Council. This makes Eligibility Workers eligible to have a delegate and alternate delegate on our 521 Executive Board.

The Eligibility Worker Industry Council is open to all account clerks, job specialists, office assistants, eligibility workers and all members who help provide these essential services to the public who needs them.



Next Meeting
Monday, March 19
5:45 p.m.

Call your local office to RSVP