

CCLS & SEIU

TENTATIVE AGREEMENT ON ALL ISSUES

per August 20, 2020 bargaining meeting

- CCLS and SEIU agree to a one-year contract, effective as of the date of ratification by CCLS Board (assumed to be September 17, 2020) through August 31, 2021.
- CCLS and SEIU agree to a wage reopener in April, 2021.
- CCLS agrees to a one-time \$331.15 bonus for all employees except the Executive Director, payable in the second paycheck following ratification of this agreement by CCLS's Board of Directors.
- CCLS and SEIU agree to the clarification of union rights as set forth in the amended **Article 3** (redline attached).
- CCLS and SEIU agree to the following changes as set forth in the amended **Article 13** (redline attached): replace the term "probationary" with "introductory"; and, clarify employee rights and CCLS responsibilities during the introductory period for new or newly-promoted employees.
- CCLS and SEIU agree to the following changes as set forth in the amended **Article 14** (redline attached): specify annual evaluation period, and evaluation process – to be effective in 2021, since ratification of this agreement will not occur until mid-September 2020.
- CCLS and SEIU agree to the following changes as set forth in the amended **Article 16** (redline attached): clarify timekeeping requirements.
- CCLS and SEIU agree to the following changes as set forth in the amended **Article 17** (redline attached, w/ handwritten changes per August 20 bargaining meeting): beginning the second paycheck following ratification of this agreement by CCLS's Board of Directors, exempt employees will be paid for comp time hours according to the terms of the amended Article.
- CCLS and SEIU agree to the following changes as set forth in the amended **Article 18** (redline attached): replace the term "permanent" employee with "regular" employee; add loan of employee share of dependent coverage for employees on medical leave without pay.

- o CCLS and SEIU agree to the following changes as set forth in the amended Article 21 (redline attached): provide immediate vesting of vacation for new employees; increase availability of vacation cash-out option, according to the terms of the amended Article; clarify that donated leave may be used for medical leave only.
- Please note changes to Article 43, Computer Loan Fund, and Article 44, School Loan Reimbursement Assistance, which bring the CBA into conformity with the changes agreed to in April 2019.
- Other: please note changes to **Table of Contents** to conform to current agreement (not all page numbers are hyperlinked); please note that **Index** is probably not accurate, and will need to be conformed/corrected.
- o CCLS and SEIU agree that, when the Fresno office fully reopens for business, or at some earlier date to which CCLS and SEIU may otherwise agree in writing, each employee physically working at least three full days per week in the Fresno office will be eligible for a \$50/month transportation allowance. At that time, the Fresno office parking subsidy will terminate for all employees. CCLS staff from Visalia or Merced who have business in the Fresno office or Fresno courthouse will continue to receive parking vouchers as needed.
 - **As always, until we sign the final agreement, CCLS reserves the right to add to, delete from, revise and/or modify any proposal.**

Collective Bargaining Agreement between Central California Legal Services, Inc. and Service Employees International Union CTW-CLC Local 521

September 17, 2020 to August 31, 2021

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Table of Contents

AGREEMENT	3		
ARTICLE 1 - UNION RECOGNITION	3		
ARTICLE 2 - UNION SECURITY	3		
ARTICLE 3 - SHOP STEWARDS AND OFFICERS	5		
ARTICLE 4 - UNION REPRESENTATIVE	5		
ARTICLE 5 - BULLETIN BOARD	5		
ARTICLE 6 - INDIVIDUAL RIGHTS	6,	*************	Deleted: 5
ARTICLE 7 - SENIORITY AND LAYOFFS	6		
ARTICLE 8 - PERSONNEL COST REDUCTIONS	7		
ARTICLE 9-INTERVIEW-HIRING PROCESS	7		
ARTICLE 10 - TRAINING	8,		Deleted: 8
ARTICLE 11 - DISTRIBUTION OF CLERICAL WORKLOADS	10,		Deleted: 10
ARTICLE 12 - SALARY ADMINISTRATION	10.		Deleted: 10
ARTICLE 13 - PROMOTION AND INTRODUCTORY PERIOD	12.		Deleted: PROBATION
ARTICLE 14 - EVALUATION	12,		Deleted: 11
ARTICLE 15 - PERSONNEL FILES	14,	(Deleted: 11
ARTICLE 16 - TIME AND PAYMENT OF SALARY	15,	······(Deleted: 12
ARTICLE 17 OVERTIME AND COMPENSATORY TIME	15.		Deleted: 13 Deleted: -
ARTICLE 18 - EMPLOYMENT CLASSIFICATIONS	17,		Deleted: 14
ARTICLE 19 - FRINGE BENEFIT PROGRAMS	18		Deleted: 15
ARTICLE 20 - HOLIDAYS	19,		Formatted: Font: Not Bold
		(Deleted: 18
ARTICLE 21 – VACATION AND SICK LEAVE (Revised September 2020)	20,	<u> </u>	Deleted: April 2010
ARTICLE 22 - PERSONAL/FAMILY EMERGENCY LEAVE	21	~ (Deleted: 18 Deleted: 20
ARTICLE 23 - BEREAVEMENT LEAVE	22,	·····(Deleted: 20
ARTICLE 24 - PARENTAL LEAVE	22,	(Deleted: 20
ARTICLE 25 - JURY AND WITNESS LEAVE	23,	(Deleted: 21
ARTICLE 26 - MILITARY LEAVE	23,		Deleted: 21
ARTICLE 27 - LEAVE OF ABSENCE	23,	(Deleted: 21
ARTICLE 28 - BILINGUAL SUPPLEMENT	24		Deleted: 22
ARTICLE 29 - USE OF PRIVATE VEHICLES & TRAVEL REIMBURSEMENT	24		Deleted: 23
ARTICLE 30 - OUT-OF-TOWN TRAVEL	25,		Deleted: 23
ARTICLE 31 - GRIEVANCE PROCEDURE	26,		Deleted: 24

ARTICLE 32 - EMPLOYEE WARNINGS	<u>31</u> Deleted: 29
ARTICLE 33 - RESIGNATION	31, Deleted: 29
ARTICLE 34 - SUSPENSION AND TERMINATION	31, Deleted: 29
ARTICLE 35-EQUAL OPPORTUNITY	32, Deleted: 30
ARTICLE 36 - NEPOTISM/CONFLICT OF INTEREST	32, Deleted: 30
ARTICLE 37 - MANAGEMENT RIGHTS	32, Deleted: 30
ARTICLE 38 - NO STRIKE CLAUSE	Deleted: 31
ARTICLE 39 – SAFETY	33, Deleted: 31
ARTICLE 40 - SAVINGS CLAUSE	33, Deleted: 31
ARTICLE 41 - PROGRAM SURPLUS; ATTORNEY FEE INCENTIVES	34 Formatted: Font: Not Bold
ARTICLE 42 - SALARY ADVANCES	34, Deleted: 32
ARTICLE 43 - COMPUTER LOAN FUND	34, Deleted: 32
ARTICLE 44 - SCHOOL LOAN REIMBURSEMENT ASSISTANCE PROGRAM	38, Deleted: 36
ARTICLE 45 - FULL UNDERSTANDING	40, Deleted: 38
ARTICLE 46 - DURATION OF AGREEMENT	40, Deleted: 38
SALARY SCALES	41 Formatted: Check spelling and grammar

AGREEMENT

This Agreement made and entered into this ____day of ______, 2020, by and between

CENTRAL CALIFORNIA LEGAL SERVICES hereinafter referred to as "CCLS" and the SERVICE

EMPLOYEES UNION, LOCAL 521, affiliated with the Service Employees International Union,

CTW-CLC, hereinafter referred to as the "Union".

ARTICLE 1 - UNION RECOGNITION

CCLS recognizes the Union as the exclusive bargaining representative for all employees whose classifications are as listed in NLRB 32-RC-260, dated April 17, 1978, and 32-RC-403, dated August 11, 1978.

ARTICLE 2 - UNION SECURITY

The Union recognizes its obligation to cooperate with CCLS to assure maximum service of the highest quality and efficiency to the low income residents of Central California, consonant with its responsibility to the employees it represents.

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<u>Union Membership</u>: Membership in good standing in the Union not later than the 31st day following the beginning of employment or not later than the 31st day following the effective date of this Agreement, whichever is later, shall be a condition of employment for those duly represented classifications.

Any employee who is unable to join or support a union because of religious conviction or belief shall not be required to support the Union by Union Security provisions of this Agreement. Those provisions will be satisfied if that employee pays the equivalent of dues, initiation fees and special assessments to a charity consistent with his/her religious beliefs, and which is recognized as a charitable institution by the IRS, and which is not a religious or labor organization.

<u>Dues Deduction</u>: CCLS will or will cause to be deducted from an employee's payroll check, the applicable dues and initiation fees as approved by the Union's Executive Board. Such dues shall be remitted to the Union regularly with an itemized statement. The Union shall keep CCLS informed as to the amounts of dues to be deducted. Changes in the Union's membership dues shall be certified to CCLS at least a month in advance of the effective date of such change. Initiation fees will be waived for any employees employed less than three (3) months.

COMMITTEE ON POLITICAL EDUCATION (COPE) CHECK-OFF: The Agency shall allow a payroll deduction from all employees covered by this agreement who want to voluntarily contribute to the Local's Committee on Political Education. The Agency will withhold from any additional union deductions transmitted to the Union a \$0.40 administration fee per each employee's additional union deduction. (Added April 2010)

In satisfying the Union Security provisions, an employee having religious convictions preventing Union membership shall:

- a. Complete dues deduction authorization form(s) and forward them to the Union with a letter stating that she/he is a member of a particular religious group and requesting that deducted monies be sent to a charity named in the letter, in lieu of dues.
- b. Monies deducted for charitable contributions in accordance with this provision shall be equal in amount to the rate of Union dues.
- c. The Union shall forward the deducted money to the charity named in the letter submitted by the employee, and return a receipt for said contribution to the employee.

New Employees: CCLS shall notify each new employee about the employees' Union. CCLS shall provide each new employee with such forms as the Union shall supply to CCLS for the purpose of authorizing deductions by CCLS of monthly dues from the employee's paycheck. Such dues shall be remitted to the Union with regular monthly remittance of all represented employees' dues. CCLS shall also notify the Union of any employee from whom dues and initiation fees have not been collected.

When an employee is delinquent in dues more than thirty (30) days, the Union shall notify CCLS, of the delinquency. CCLS shall terminate an employee when the Union notifies it that the employee is delinquent in dues.

The Union shall indemnify and hold CCLS harmless from and against any and all claims, demands, suits or other forms of liability that may arise out of or by reason of action taken by it for the purpose of compliance with any provision of this Article.

ARTICLE 3 - SHOP STEWARDS AND OFFICERS

Annually, or upon any change, the Union shall designate one Shop Steward for each office, and inform CCLS of the designation. CCLS shall recognize such Shop Stewards and duly appointed Union Representatives in all matters relating to the provisions of this Agreement.

A Shop Steward or Union Field Representative, upon request of an aggrieved employee, may investigate a specified grievance and may assist in its presentation. An aggrieved employee may be assisted in the investigation and presentation of his/her grievance by a Shop Steward, Union Business Representative, or any other person whom the Union authorizes in writing to represent the employee.

Processing of a grievance should be considered as official business and the employee and his/her representative, with prior notification to his/her supervisors, should have reasonable time and facilities allocated to them.

An employee shall have the right to <u>invoke their Weingarten rights and</u> have a Union Representative <u>or Shop Steward</u> present at any meeting with supervisors or management representatives when such meeting is disciplinary in nature. <u>An employee's mid-meeting invocation of Weingarten rights shall require an immediate recess of the meeting until a Shop Steward or Union Representative can be <u>present.</u></u>

Neither shop stewards nor bargaining unit members shall be discriminated against because of their activities in or on behalf of the Union.

ARTICLE 4 - UNION REPRESENTATIVE

Duly authorized representatives of the Union shall be permitted to enter the CCLS establishment at reasonable intervals during normal working hours for the purpose of observing conditions under which the represented employees of CCLS are working and to investigate grievances. Neither the contents of any client file nor the identity of the client may be revealed to any Union Representative during the course of grievance investigation. Such processing shall not unduly interfere with normal work assignments.

<u>Management Meetings</u>: One union representative shall be allowed to attend management meetings. A management meeting shall be defined as a regularly scheduled meeting or a meeting involving a majority of management personnel.

ARTICLE 5 - BULLETIN BOARD

CCLS will provide a bulletin board which will be accessible to the employees in the bargaining unit. The Union may post notices of official Union business on the board.

Deleted: The Union agrees to keep CCLS informed in writing of current shop stewards.

ARTICLE 6 - INDIVIDUAL RIGHTS

CCLS may not require any employee covered by this Agreement to perform work unrelated to the work of CCLS.

CCLS and its employees shall treat each other with dignity and respect at all times.

Neither CCLS nor its employees shall harass or belittle any other employee or any agent, officer or director of CCLS.

ARTICLE 7 - SENIORITY AND LAYOFFS

When foreseeable, and to the extent feasible, any reduction in staff covered by this Agreement shall first be accomplished by attrition. Before any reduction in staff covered by this Agreement, CCLS shall meet with the Union to explain the reasons therefore and if the layoff or attrition is due to lack of funds, financial documentation must be presented explaining the lack of funds. If the layoff or attrition is due to lack of work, CCLS shall make its best efforts to document such lack of work.

Seniority is defined as the length of continuous paid employment, and authorized leaves of absence totaling six (6) months or less, within any four (4) year period.

When one or more employees performing in the same classification are to be laid off for lack of work, reorganization, or purposes of economy, the order of layoff shall be as follows:

- a. All temporary employees, in inverse order of their seniority;
- b. All employees still in their introductory period within the meaning of Article 13, in inverse order of their seniority;
- c. All <u>regular</u> employees whose most recent evaluation or re-evaluation resulted in an overall rating of "Improvement Needed to Meet Minimum Performance Standards," in inverse order of their seniority. However, if any <u>such</u> employee is entitled to a 3 month re-evaluation, the re-evaluation date shall be moved forward so that it may be performed prior to any layoff.
- d. All <u>regular</u> employees not included in (c) above, in the inverse order of their seniority, from the staff categories set forth below. Final selection of the staff category, or categories, to which the layoff or attrition will apply is within management's discretion.
- e. It is recognized that contractual grant obligations may require CCLS to have employees with specific, unique skills. If an employee with specific unique skills required by such contractual obligations would otherwise be laid off in inverse seniority order, and no other existing employee possesses such skills, that employee will be retained unless the factors in sub paragraph c. are applicable.

Staff Categories:

- 1) Attorney
- 2) Law Graduate
- 3) Paralegal
- 4) Legal Secretary
- e. Secretary/Administrative Assistant
- f. Receptionist/Intake Specialist
- g. Law Clerk
- h. Community Worker

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Whenever CCLS creates a new staff category <u>for bargaining unit members</u>, CCLS shall negotiate with the Union regarding the wages and other terms and conditions of employment applicable to said new staff category.

Notice of Layoff and Recall: The names of employees laid off shall be entered upon a reemployment list in the inverse order that they were laid off. The person ranking highest on the reemployment list for a particular staff category as defined above shall be offered the appointment when a vacancy exists in that staff category. An employee laid off shall be on the reemployment list for a period not to exceed two (2) years.

- a. Employees on a re-employment list may accept a vacancy at a lower rate of pay, for which they are qualified, and retain the right to fill the first vacancy which occurs in the staff category from which they were laid off.
- b. Employees subject to layoff shall be given at least thirty (30) calendar days written notice prior to the effective date of layoff. The Union shall receive concurrent notice.
- An employee who voluntarily terminates his/her employment with CCLS thereby forfeits all
 of his/her accrued seniority.

ARTICLE 8 - PERSONNEL COST REDUCTIONS

In the event personnel cost reductions appear mandated, the Union shall be notified and offered an opportunity to discuss the circumstances requiring such action, and potential alternatives.

ARTICLE 9-INTERVIEW-HIRING PROCESS

A committee will advise and be part of the interview and hiring process. The committee will consist of an at large bargaining unit member who will sit at all interviews and one person from each team for which the applicant is being considered. For management positions or other non-union positions, up to four bargaining unit members may participate. CCLS's posting of the job announcement by internal email will serve to inform the Union President or designee of the job opening.

CCLS is committed to the principle of recruiting and selecting employees on the basis of demonstrated and potential ability to perform the functions of the position available with the highest degree of skill and judgment, and in accordance with (1) its equal opportunity statement; (2) its policy to give special consideration to indigent applicants who have been denied the benefit of a formal education, yet are willing and able to learn on the job; and (3) the Legal Services Corporation's regulation with respect to attorney hiring (45 C.F.R. 1616).

Every effort will be made to provide employment opportunities for persons from the areas and groups served. The recruitment procedures adopted by the agency shall be sufficient to afford the opportunity to all persons interested in employment to apply. Besides the usual recruiting sources, recruitment efforts will be made through agencies and media likely to reach minority group members and women in order to effectuate equal employment opportunity policy.

CCLS will encourage employees to apply for positions within the Organization which represent promotional opportunities.

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A copy of all job announcements received by CCLS shall be posted on the bulletin board upon receipt.

At least two (2) weeks in advance of the filing date for applications to be considered for any newly created job classification, CCLS will give the Union the written job description and state whether it believes the position is within the bargaining unit.

All vacancies for regular positions covered by this Agreement for which members of the bargaining unit may be eligible shall be posted in each office two (2) weeks prior to the final filing date, and such employees shall be entitled to apply for new and/or vacant positions. CCLS will make an effort to post temporary or contract positions with two weeks' notice, unless there is an emergent need to fill and notification to the previously designated bargaining unit representatives. In filling bargaining unit job openings, "in house" employees shall be interviewed first, before any outside candidates are interviewed, unless waived by mutual agreement between the Union and CCLS. "In-house" employees are defined as paid employees—regular, contract, or temporary— employees whose contract provides for more than one month's service. Equally qualified employees shall be preferred over outside applicants.

All those interviewed for a CCLS position, shall be eligible for consideration for future openings without the need for a new interview for up to six (6) months from the date of the interview.

For the purposes of announcing/posting vacancies referred to above, all job announcements for vacancies covered by this Agreement shall include:

Title and location of the position;

Length of the position (temporary or <u>regular</u>);

Part-time or full-time;

The job description;

The date by which applications must be received.

Whether or not it is a Union position.

Affirmative Action in hiring will be carried out in accordance with the Affirmative Action policy of the Board of Directors of CCLS.

CCLS will not discriminate in the recruitment, selection, or advancement of employees on the basis of race, sex, color, national origin, creed, age, religion, marital status, physical handicap, sexual preference, political affiliation, or on any other basis prohibited by law.

CCLS is a non-political organization and no employment may be offered or awarded in consideration of any political activity.

ARTICLE 10 - TRAINING

All new Employees shall receive orientation. The content of the orientation program shall be determined by CCLS.

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Within one month of the date of hire, an orientation program concerning the history of legal services, health insurance and other benefits, the CCLS policies, administrative procedures, substantive and administrative resources and the training program will be provided.

Newly hired case handling staff shall not be required to handle their own caseload until they have received training and supervision sufficient to adequately handle those cases they have been assigned. All case handling at trials and hearings shall be attended by a supervisory person or experienced staff during this period. An exception for an emergency appearance will be made when a supervisor or experienced staff member is not available. The appearance will be reviewed by the supervisor shortly thereafter.

When CCLS conducts a group orientation of new bargaining unit Employees, CCLS shall place the Union on the Agenda to make a presentation of up to ten (10) minutes. Management will not be required to leave the session during the Union's presentation.

Within 30 days of the commencement of employment, all new employees shall be evaluated by their supervisor for the purpose of identifying training needs. The supervisor shall prepare an individualized training and work plan for the first year which shall be discussed with the employee. A copy of the training plan shall be executed by the employee and the supervisor and shall be placed in the employee's personnel file.

In conjunction with the employee's annual performance evaluation, the supervisor shall summarize the training received by the employee and shall prepare a training plan for the next year. The training plan shall include an evaluation of the employee's need for additional training as required by the Employee's current position and will also identify training recommended for the purpose of professional growth and development. The employer shall be responsible for providing the employee with training opportunities to address the needs identified in the training plan.

CCLS shall inform all employees of all training opportunities offered by CCLS. CCLS will also inform all employees of training opportunities by outside providers which may benefit employees. The employee may be required to attend any trainings offered by CCLS or outside providers which are identified in the training plan, or at a later date, unless good cause is demonstrated by the employee. An employee will not be required to attend any training at their own expense. If a course addressing the identified training need is not offered by CCLS, CCLS and employee shall endeavor to identify appropriate training opportunities available. A timely request by the employee to attend a training which addresses a need identified in the employee's individualized training plan will not be unreasonably denied.

Costs of approved training shall be borne by CCLS when possible within CCLS's budgeting constraints. CCLS values continued education and life-long learning. Employees who avail themselves to continuing education opportunities may apply to have tuition and/or required materials cost reimbursed upon proof of successful completion of a course. Whether the costs will be such that CCLS will cover should be discussed by the employee with his or her immediate supervisors prior to enrollment. The employee, and not CCLS, is responsible for any individual tax consequences of the reimbursements. (Revised April 2010)

State Bar of California Bar dues and Local County Bar dues shall be paid by CCLS. CCLS will pay an additional \$100 per year, per employee, towards professional organization dues and fees.

At the Executive Director's sole discretion, additional amounts can be approved upon request. Denial of a request for additional amounts is not grievable.

Generally trainings fall into two categories: voluntary trainings and required trainings. Voluntary trainings are trainings, seminars, conferences etc. which staff request to attend and the request is approved by CCLS. If a request for voluntary training is denied, CCLS will not consider the attendance of that training to be a work related event and will not reimburse for expenses. Required trainings are trainings in which employees have been directed by management to attend.

For voluntary trainings, staff will be paid for the time actually in the training and for time spent traveling to and from the training up to $7\frac{1}{2}$ hours per day. For the purposes of this Article, a day is defined as any day of the week, including Saturday and Sunday. If training or travel goes beyond $7\frac{1}{2}$ hours a day the time is not paid. Likewise, comp time will not be accrued for time beyond $7\frac{1}{2}$ hours. Before making a training request staff should be aware of whether or not the training will go beyond $7\frac{1}{2}$ hours per day. If it does and staff are unwilling to have those hours be uncompensated time then staff should not request the training. (Revised April 2005)

For required trainings staff will be paid for the actual time traveling to and from the training and the time spent in the training for the number of hours actually involved. Overtime and comp time will be figured in accordance with the union contract.

The purpose of this is to keep our trainings within the budget. Common sense is to be used in applying the policy. For example, if attending a training out of town is going to result in half an hour of overtime then obviously it makes sense to do that rather than to travel the day prior to or after the event and incur extra per diem and hotel expenses.

ARTICLE 11 - DISTRIBUTION OF CLERICAL WORKLOADS

Any clerical employee dissatisfied with the distribution of clerical workloads shall have access to the grievance procedure to resolve the dispute. Prior to using the grievance procedure, however, the employee and the Union shall make every effort to resolve the issue with the supervisor. Clerical distribution of workload shall not be subject to arbitration.

ARTICLE 12 - SALARY ADMINISTRATION

When an employee is first hired by CCLS, he/she shall receive the salary indicated in the lowest step in the salary schedule pertinent to his/her staff category unless the Director determines that due to the new employee's experience or training, the employee should be paid at a higher step on the scale. Within budgetary limitations, the Executive Director may in his/her discretion, advance the starting salary of any new employee to a step which accounts for the experience of the new employee and is consistent with the salaries of existing employees with comparable experience. Any employee denied credit for experience due to budgetary limitations shall have his/her salary increased to the appropriate level as soon as, in the discretion of the Executive Director, budgetary limitations abate sufficiently. If full recognition is not immediately possible due to budgetary limitations, partial salary adjustment may be granted. It is the intent of this provision to provide full recognition as soon as possible. Job announcements for bargaining unit positions shall include a statement paraphrasing this paragraph. CCLS and the Union acknowledge that all changes to CCLS pay salary schedules ratified in

<u>September 2020</u> are contingent on availability of continuing, or new, funding for each affected position. (Revised <u>September 2020</u>)

A newly hired or promoted employee (as defined in Article 13 below) shall advance one step on the salary schedule on January 1 of the year following his/her employment with CCLS. Thereafter, step increases shall be granted annually on January 1 of the new year. (Revised December 2018)

An employee who receives an overall rating of Improvement Needed or Unacceptable on his/her most recent evaluation shall not receive a step increase upon the date eligible. However, such employee shall be re-evaluated in ninety (90) days and if at a time the evaluation is acceptable, the employee will be entitled to a step increase, retroactive to the date upon which he or she first became eligible.

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ARTICLE 13 - PROMOTION AND INTRODUCTORY PERIOD

Promotion is the movement from one staff category to another staff category (see Article 7, Seniority and Layoffs).

Introductory period: Each new or newly promoted employee shall serve a 180-day introductory period. At any time prior to the 180th day of such introductory period, CCLS may for any reason or no reason decline to retain the new hire as an employee of the firm, or may decline to retain the newly-promoted employee in their new.

Subject to the provisions of the insurance and retirement plans, <u>during the introductory period</u> a newly hired employee has all rights under this Agreement, including access to the grievance procedure, except for the purpose of challenging a decision not to make said employee a regular employee.

During the introductory period in their new position, a newly promoted employee has all rights under this Agreement including access to the grievance procedure to challenge a decision not to make said employee a regular employee.

A promoted employee rejected for promotion during the <u>introductory</u> period shall have the right to demote to a vacant staff category for which she/he is qualified.

A promoted employee shall receive a pay increase of not less than 5% effective the first day of his/her promotion.

ARTICLE 14 - EVALUATION

<u>Policy</u>: All employees will be evaluated and a written report made <u>annually</u>, <u>between June and September of each year</u>, or as necessary under the following sections. Evaluations will assess the employee's ability to meet the responsibilities and perform the duties of the job, progress on the agreed upon training and work plan, comment on the employee's cooperativeness, or administrative procedures, and target any problems, training needs, and needs for improvement.

The supervisor shall have the primary responsibility for evaluating staff under his/her supervision.

Any employee who receives a "needs improvement" overall rating shall be re-evaluated in three (3) months instead of at the normal twelve- (12) month interval.

An employee shall be given notice of an upcoming evaluation one (1) week prior to the evaluation interview, which the supervisor will conduct personally with the employee in private. During the evaluation interview, the supervisor shall review all categories of the evaluation with the employee. The employee shall have the opportunity to respond both in writing and orally to the evaluation. The employee shall sign that he/she has reviewed the evaluation and be given a hard copy of it.

In the course of the evaluation, the supervisor must give the employee an overall rating in one of the following categories:

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A written evaluation shall be given at least 30 days prior to the end of the probationary period.

Said written evaluation shall clearly indicate where the employee's performance is satisfactory and acceptable, or where improvement is needed and where it is unacceptable. If no written evaluation is given within the first 5 months the employee shall be considered permanent.

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Excellent: Greatly exceeds expected standards of performance;

Very good: Exceeds expected standards of performance; Good: Meets expected standards of performance;

Improvement Needed: Needs improvement to meet minimum acceptable

standards of performance;

Unacceptable: Without immediate improvement, Employee is subject

to discipline, including termination.

Prior to any changes in evaluation forms, CCLS agrees to forward proposed changes to the Union for review and comment thereon.

Non-Routine Evaluations. An Evaluation of employee's work may be made whenever there is a question of job performance or job conduct.

Right to Appeal Evaluation. Any employee has the right to appeal any factual inaccuracies or any rating of improvement needed or unacceptable by using the grievance procedure.

<u>Employee Response to Evaluation</u>. Any employee's written response to an evaluation shall be placed in the employee's personnel file.

<u>Participation in Evaluations of Supervisory Employees</u>. Each employee shall be given the opportunity to participate in the annual evaluation of his/her supervisor. At the time a supervisor is being evaluated, each person whom she/he supervises will be notified of the evaluation and of his/her opportunity to participate in the evaluation of the supervisor's effectiveness as a supervisor. If there are concerns about the supervisor outside of the evaluation period, employees are encouraged to bring these matters up with administration.

ARTICLE 15 - PERSONNEL FILES

- 1. CCLS shall maintain one set of personnel records for each employee at its Central Office. The personnel records shall be kept in a locked file cabinet.
- 2. An employee's personnel file shall contain the following information:
 - a. Resume, employment application and letters of reference
 - b. I-9 Forms
 - c. Personnel Action forms
 - d. Internal Revenue Service forms
 - e. Employee benefit forms
 - f. Performance Evaluations
 - g. Disciplinary actions
 - Other personnel information about which the employee has a reasonable expectation of privacy.
- 3. The employee shall be given a copy of any document placed in his/her personnel file at the time it is included in the file.
- 4. Within 15 days of receipt of the above referenced copy, an employee shall have the right to submit a statement concerning any document included in the personnel file and such statement will be included in the personnel file.
- 5. An employee shall have the right to see his/her personnel file upon request.
- 6. An employee shall have the right to grieve the inclusion in the personnel file of any document concerning his/her performance or character, except as limited by Article 14 of this Agreement. The grievance may be based on the contents of the document in a timely fashion. If a grievance is sustained on either ground, the remedy is expungement.
- 7. Management employees of CCLS shall have access to employee personnel files on a need-to-know basis only. Members of the CCLS' Board of Directors shall have access to employee personnel files only when functioning in a decision-making capacity in the grievance procedure. Union stewards shall have access to the personnel files of employees they represent on a need-to-know basis, and with the consent of the affected employee, or as other authorized by law.
- 8. CCLS shall not otherwise release information from the employee's file except under the following conditions:
 - a. The employee grants consent for the release;
 - b. CCLS is under legal process to supply such document; or
 - c. Funding and/or grant conditions require that such access be given.

CCLS shall promptly notify the employee of any requests for information under 8(b) and 8(c) above; however, such notification is not a condition precedent to release. (Revised April 2010)

ARTICLE 16 - TIME AND PAYMENT OF SALARY

Pay periods end on the fifteenth and last day of each month. Employees are paid for time worked during those periods. In the event that either of these days falls on a weekend, holiday or any other day on which the offices are closed, payment will be made on the preceding work day.

Each employee shall maintain their timesheet in CCLS's designated timekeeping program with submission to their supervisor for approval. The timesheet shall reflect all <u>actual</u> regular and <u>overtime</u> hours worked, <u>including all tardiness</u>, <u>as well as</u> all leave time and compensatory time taken. <u>The time reported in the timekeeping system will also be contemporaneously, and accurately, entered in the LegalServer Case Management System, and confirmed by the employee.</u>

Any falsification of time worked shall be considered a serious breach of trust and may result in termination of employment.

The authorized lunch time of one (1) hour shall normally be taken between 11:30 a.m. and 1:30p.m. but may be modified by mutual consent.

Each employee is entitled to take a 15 minute rest period each morning and afternoon. (Revised April 2005)

ARTICLE 17 - OVERTIME AND COMPENSATORY TIME

It is the policy of CCLS that all work be accomplished within the normal work week. However, when the provision of quality legal services requires it, each employee may be asked to perform his/her duties during overtime hours.

A. Overtime Compensation for Employees Subject to the Requirements of FLSA ("Non-Exempt Employees")

Overtime for employees subject to the requirements of the Fair Labor Standards Act (FLSA), or equivalent California State Law, must be authorized in advance.

It is the policy of CCLS to authorize supervisors to approve overtime requests for the non-exempt personnel whom they supervise. Overtime may be approved by a supervisor up to a maximum of four hours in one week. An additional limitation must be the number of hours per day or week which an employee can be expected to work and still be effective. An employee may work up to 2.5 hours of comp time or overtime in a week without prior approval. Overtime in excess of four hours per week requires the approval of the Executive Director or his/her designee.

CCLS recognizes that on occasion an employee may be unable to seek advance supervisor approval of overtime, CCLS further recognizes that on occasion tasks for which overtime has been approved may not be able to be completed in the number of hours which are approved in advance. Under either of the above circumstances the employee may use his/her professional judgment to determine if

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overtime or comp time is necessary. At the earliest opportunity the employee shall request approval of the overtime worked. CCLS retains the right to request verification of all overtime hours worked. (Revised April 2010)

Overtime work shall be compensated at the rate of time and one-half for actual overtime hours worked.

Premium Compensation Time: From time to time, in lieu of payment of overtime at the applicable rate, time worked beyond 7.5 hours a day or 37.5 hours weekly by non_FLSA_exempt employees may be compensated at the rate of 1.5 hours of compensatory time off for every hour worked. Time worked beyond 12 hours per day shall be compensated at double time. CCLS shall encourage its supervisors to have employees who have earned "premium compensatory time off" (compensatory time earned at 1.5 hours for every hour worked) to take the time off during the pay period in which the premium compensatory time was earned or the pay period immediately following. In any event, "Premium compensatory" time shall be taken within 30 calendar days of its being earned. Time not taken within 30 calendar days shall be paid as overtime. No employee may work more than 1,040 hours in any period of 26 consecutive weeks without payment of overtime pay at time and one-half, and Management shall have the authority and responsibility to enforce this requirement.

<u>Use of Premium Compensatory Time</u>: An employee who has accrued premium compensatory time may use such time by directing a leave request to his/her supervisor. Compensatory time off must be arranged at a time mutually agreeable to the supervisor and the employee, however, requests for such time off shall not be unreasonably denied.

An employee taking premium compensatory time off must so indicate on his or her Time and Attendance Record for the period during which the time was taken.

B. Exempt Employees—Compensatory Time

An attorney is expected to devote whatever time is necessary for the provision of quality legal services. Since attorneys are exempt from the requirements of the FLSA, or equivalent California State law, they may use excess hours worked one day for an absence in some subsequent day within the pay period without limitations, except the demands of his/her caseload. This is normally expected to offset absences of a portion of a day. An employee shall give the supervisor notice of his/her intent to use compensatory time for periods of less than a full workday.

Compensatory Time: Compensatory time will accrue for time worked beyond 7.5 hours per day or 37.5 hours per week in the performance of regular job responsibilities as well as for time spent in attending job-related events which are inherently impossible to attend or participate in during the normal work day. Compensatory time shall accrue on an hour-for-hour basis up to a maximum of seventy-five (75) hours. Compensatory time is regenerative. Employees may carry over up to seventy-five (75) hours of compensatory time from one calendar year to the next.

An employee may work up to 10 hours of comp time in a week without prior approval. Compensatory time in excess of ten (10) hours per week requires the approval of the employee's supervisor and should not be unreasonably denied. CCLS recognizes that on occasion an employee may be unable to seek advance supervisor approval of comp time. CCLS further recognizes that on occasion tasks

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for which compensatory time has been approved may not be able to be completed in the number of hours which are approved in advance. Under either of the above circumstances the employee may use his/her professional judgment to determine if comp time is necessary.

Redemption of Compensatory Time: An FLSA-exempt employee may either use compensatory time as described in this Article, *infra*, or redeem it on an hour-for hour basis. Compensatory time accrued over 75 hours will be paid in the pay period in which the excess time is accrued. An employee may redeem accrued compensatory time up to 75 hours by submitting an email request to Fiscal (*fiscal@centralcallegal.org*), no later than the date time cards are due for the last pay period of the month; the requested comp time cash-out will be paid with that paycheck.

<u>Use of Compensatory Time:</u> An employee who has accrued compensatory time may use such time on an hour-for-hour basis, by directing a leave request to his/her supervisor. Compensatory time off must be arranged at a time mutually agreeable to the supervisor and the employee; however, requests for such time off shall not be unreasonably denied.

An employee taking compensatory time off must so indicate on his or her Time and Attendance Record for the period during which the time was taken.

ARTICLE 18 - EMPLOYMENT CLASSIFICATIONS

Employment classifications and eligibility for employee benefits are determined as follows:

Regular, Full-Time Employee: A regular, full-time employee is one who has been hired without a predetermined terminal point of employment, and who works more than thirty (30) hours per week.

Regular, full-time employees are eligible for all employee benefits outlined in this Agreement.

<u>Regular</u>, <u>Part-Time Employee</u>: A <u>regular</u>, part-time employee is one who has been hired without a pre-determined point of employment, who works thirty (30) or fewer hours but twenty (20) or more hours per week.

<u>Regular</u>, part-time employees are eligible for all benefits outlined in this Agreement. Vacation and sick leave for <u>regular</u>, part-time employees will be pro-rated for the number of hours worked per month by that employee.

<u>Contractual Employee</u>: A contractual employee, whether full or part-time, is one who has been hired with a pre-determined terminal point of employment.

Contractual employees are eligible for all employee benefits permitted under the grant contract under which they have obtained employment. When applying for non-LSC funding, CCLS will make an effort to supply all employee benefits for contractual employees.

Contractual employees have all employee rights including access to the grievance procedure except for the purpose of appealing the end of their employment at the date stated in the relevant contract.

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Compensatory time does not vest and will not be paid out upon the separation of an employee from CCLS.¶

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<u>Temporary Employee</u>: A temporary employee is one, other than a contractual employee, who has been hired with a predetermined terminal point of employment. In no case shall a temporary appointment be for more than six (6) months, except to fill a position of an employee in an extended leave of absence.

Temporary employees are eligible for unemployment insurance, state disability and holidays.

A temporary, full-time employee has all employee rights including access to the grievance procedures except for the purpose of appealing the end of his/her employment at the date stated at the time of his/her hiring.

Notice of Date of Termination: When an employee is hired by CCLS, he/she shall be informed in writing of the staff category and employment classification in which he/she is hired. If the employee is a contractual employee or a temporary employee, he/she shall be informed in writing of the anticipated ending date of the contract. CCLS is not committed to employ contractual or temporary employees after the ending date stated.

Regular Employee on Leave: A regular employee on leave of absence without pay, for medical reasons, pursuant to Article 27(a), will be eligible to receive group medical, dental and life insurance coverage for themselves for the period of the leave, If the employee has dependent coverage, CCLS will pay full premiums for such dependent coverage during the term of the employee's leave; upon his/her return from medical leave, the employee will reimburse CCLS the employee's share of dependent premiums advanced during the leave. A regular employee on leave of absence pursuant to Article 27(b) or (c) will be eligible to receive group dental, medical and life insurance coverage for a period not to exceed six (6) months. Such employee may continue such coverage beyond the six (6) month period at his/her own expense, subject to the terms of said insurance policies.

Newly-Hired or -Promoted Employee during Introductory Period: During their introductory period, a newly-hired employee has all rights under this Agreement including access to the grievance procedure except for the purpose of challenging a decision not to make said employee regular. A newly-promoted employee during their introductory period has all rights under this Agreement.

<u>Credit for Service on Seniority and Vacation and Sick Leave</u>: A temporary or contractual employee who is subsequently employed in a <u>regular</u> position <u>at CCLS</u> will be given credit for his/her accrued seniority and vacation and sick leave.

ARTICLE 19 - FRINGE BENEFIT PROGRAMS

CCLS shall provide the fringe benefits plans, to employees covered by this Agreement, as listed:

- a. Medical Insurance
- b. Dental Insurance
- c. Vision Insurance
- d. Long Term Disability
- e. Life Insurance
- f. Worker's Compensation
- g. Unemployment Insurance

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- h. Additional Life Insurance. (Voluntary participation, employee pays premiums through payroll withholdings);
- i. Tax Deferred Annuities (Voluntary participation through payroll withholdings);
- j. Employer paid T.S.A. will be as follows:

Years of employment	CCLS Contribution
0-1	0 % of employee salary
1-2	1% of employee salary
2-3	2% of employee salary
3-4	3% of employee salary
4-5	4% of employee salary
5+	5% of employee salary

This applies only to new employees hired after ratification. Current staff is grandfathered into language from previous CBA.

- k. State and County Bar Dues and some professional organization dues;
- 1. Dependent health coverage available; CCLS will continue to pay 2/3 of the additional dependent premium cost, (Dependent coverage is available for medical, dental and vision plans only-participation in both plans is not required).
- m. Participation in revolving computer loan fund.
- n. Additional Allstate Accident and Cancer Insurance (voluntary participation, employee pays premiums through payroll withholdings).

Such plans may be changed by CCLS, provided it replaces such plans with substantially equivalent benefits to covered employees. Notwithstanding this, there shall be no changes in benefits for covered employees without prior discussion and approval by the majority of CCLS Union members.

CCLS will pay the full amount of the employee premium employee health insurance. CCLS will pay 66.66% of dependent coverage premiums.

When CCLS is advised of any insurance renewal rates, CCLS and the Union shall meet and confer to determine if any adjustments are necessary.

Contributions to the TSA shall be at the discretion of the individual employee. CCLS shall continue, commence, or cease employee contributions as directed by the individual employee.

ARTICLE 20 - HOLIDAYS

The dates listed below shall be considered holidays for all CCLS employees:

- 1. January 1, New Year's Day
- 2. Third Monday in January, Martin Luther King, Jr.'s Birthday
- 3. Third Monday in February, Presidents' Day
- 4. One-half day Friday before Easter
- 5. March 31, Cesar Chavez Birthday
- 6. May 5, Cinco de Mayo
- 7. Last Monday in May, Memorial Day

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- 8. July 4, Independence Day
- 9. First Monday in September, Labor Day
- 10. November 11, Veteran's Day
- 11. Fourth Thursday in November, Thanksgiving Day
- 12. Friday after Thanksgiving
- 13. December 24
- 14. December 25
- 15. December 31, New Year's Eve

<u>Compensation for Holidays</u>: When a holiday identified above falls on a Sunday, the following Monday shall be observed as a holiday. When a holiday as identified above falls on a Saturday, the holiday shall be observed on the preceding Friday.

Holidays which fall during an employee's vacation period or when an employee is absent because of illness shall be counted as a holiday and not charged to vacation leave.

ARTICLE 21 – VACATION AND SICK LEAVE (Revised September 2020)

21.1 Vacation Leave

Eligibility and Accrual

Employees begin to accrue vacation as of the date of hire.

Full-time employees shall accrue vacation leave as set forth in the chart below. <u>Regular</u> part-time employees shall receive prorated vacation leave accruals based on the number of hours worked.

Vacation Leave shall accrue as follows:

Years of Employment	Days per mo/j	oer year	Hrs Accrued Annually		
1st through 24th month of	.9166/month	11/year	82.5		
employment					
25th through 48th month	1.333/month	16/year	120		
49th month on	1.75/month	21/year	157.5		

Vacation Leave will be taken at a time mutually convenient to the employer and the employee: No more than 15 consecutive days may be used without the Director's prior written approval. Employees may cash out vacation leave on a five (5) for one (1) basis (5 hours of cashed leave for each hour of leave taken) at any time. Employees may not cash out paid holidays.

Vacation Leave Carryover: An employee may accrue vacation leave not to exceed a total of 275 hours. Once the <u>275-hour</u> cap is reached no further leave accrues until some of the vacation leave is utilized. Once some of the vacation leave is utilized accrual of leave resumes up to the cap of 275 hours. Vacation leave accrues on the last day of the pay period and is available for use only after it has accrued.

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Payment for Vacation Leave upon Termination: An employee who separates from CCLS shall receive a lump sum payment for unused vacation leave, less any unpaid salary advances or outstanding computer loans to which the employee may be subject to.

Catastrophic Illness: In a case of catastrophic illness or catastrophic injury, employees may transfer up to thirty-seven and one-half (37 ½) hours of accrued vacation leave to other CCLS employees who have exhausted all accrued vacation leave, sick leave and compensatory time. Such donated leave may be used only for medical leave. If the employee receiving the donation does not need all of the time donated for medical leave, the remaining donated hours will be returned back to the employee(s) who donated them. Vacation leave transferred in accordance with this article will be paid out at the wage rate of the donating employee. A CCLS Bargaining Unit employee with an immediate family member who had been diagnosed with a catastrophic illness may qualify for this benefit on a case-by-case basis through a letter of understanding between CCLS and the employee. SEIU will be provided copies of any such letters.

21.2 Sick Leave

Eligibility and Accrual

Employees shall accrue sick leave at the rate of one day per month. Regular part-time employees shall receive prorated sick leave accruals based on the number of hours worked.

Sick leave may be used by an employee for the illness, injury or medical appointment of the employee, his or her spouse, significant other, parents, and employee's dependent children or dependent relative.

Sick Leave Carryover: An employee may accrue sick leave not to exceed a total of 225 hours; with this limitation, accrued sick leave will carry over from one year to the next.

Sick leave does not vest and will not be paid out upon the separation of an employment from CCLS. (Revised April 2010)

ARTICLE 22 - PERSONAL/FAMILY EMERGENCY LEAVE

Employees shall be entitled to three non-regenerative non-cumulative days per calendar year to be used in cases of personal or immediate family emergency. To the extent possible, the employee shall seek prior authorization. CCLS retains the right to request verification of the emergency. If unsatisfactory verification is given, the time off shall become leave without pay. Employees shall be able to utilize this leave provision only when:

- a. They do not have compensatory or vacation leave time accrued; or
- b. They have had up to two weeks of time off approved which represents their total accrual of vacation leave and compensatory time.

The intent of section (b) is to prevent employees from having to lose pre-approved vacation time to attend to emergencies.

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Advance Vacation Leave: It is the general policy of CCLS not to advance vacation leave. If an employee does not have sufficient vacation leave or compensatory time to cover an absence, his/her pay will be docked as described under Absence not covered by Leave.

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ARTICLE 23 - BEREAVEMENT LEAVE

Employees shall be entitled to three days Bereavement Leave with pay to be used because of a death or notification of impending death of a member of the immediate family, defined as employee's children (including foster, step or adopted), father, mother, persons assuming the role of mother and father, husband, wife, brother, sister, father-in-law, mother-in-law, brother-in-law, sister-in-law, son-in-law, daughter-in-law, grandparent, grandchildren, domestic partner, parents and siblings of domestic partner, or other member of household. Additional time for unusual cases may be granted.

At the discretion of the Executive Director, the leave may be extended by three (3) days for out-of-state/-country travel or if compelling reasons exist to grant additional time.

An employee may use Bereavement Leave only once per family member as defined above. However, in the event this leave has already been exhausted, the employee may utilize other leave balances upon the death of the relative. This usage will be granted under the same practice as bereavement leave.

ARTICLE 24 - PARENTAL LEAVE

After their introductory period, an employee is eligible for parental leave. In order to provide alternatives to satisfy the varying needs of employees at the birth or adoption of a child, the following parental leave options are available:

- 1. For the employee who does not wish to interrupt employment and desires to continue on full salary throughout the pregnancy: Five (5) additional personal days will be granted which when added to the accrued vacation and sick leave may be utilized;
- 2. For the female employee who wishes to take time off one month prior and one month subsequent to birth, temporary disability benefits may be available under State Law. An employee who wishes to take advantage of disability benefits may elect to:
 - a. Receive pay for accrued vacation and sick leave immediately upon commencement of the two-month leave, to a limit of 162.5 hours in order to supplement disability payments; or
 - b. Utilize such accrued leave upon completion of the two-month period in order to extend the period of time at home.
- 3. For the employee who wishes to take a leave of absence and resume work at a later time, leave without pay will be granted for a period of not more than six (6) months with return employment granted in the same job classification and rate of pay in effect at the date of return. Parental leave of absence may be granted only by written letter specifying the term of leave, signed by the Executive Director. Any employee who fails to return to work on the specified day without good cause shall be considered to have resigned without notice.

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ARTICLE 25 - JURY AND WITNESS LEAVE

All employees shall receive full compensation as though they were performing their regular duties during such time as they appear in court, administrative hearing or proceeding, or before the Grand Jury as a juror or witness.

A copy of the summons is to be submitted to the supervisor.

Employees shall claim any jury, witness, or other fee other than travel reimbursement to which they may be entitled by reason of such appearance and forthwith pay the same over to CCLS.

ARTICLE 26 - MILITARY LEAVE

An employee with military reserve status may have up to two weeks leave each year for military training upon presentation of his/her orders. Upon submission of the pay certificate from the commanding officer, the employee shall receive the employee's regular salary for the two weeks, less the military pay.

ARTICLE 27 - LEAVE OF ABSENCE

Employees shall be entitled to a leave of absence without pay for a period not to exceed six (6) months in a two (2) year period for the following reasons:

- a. Leave for illness or injury beyond that covered by sick leave, vacation leave or compensation leave for an employee; or for an employee to care for the serious medical condition of a parent, spouse, child, or foster child.
 - The Executive Director may require proper proof. Proper proof shall mean certification from a treating physician.
- b. Education or training which will benefit CCLS.
- c. Other Compelling personal reasons.

Leave of absence without pay may be authorized only by the Executive Director upon written application. The approval or denial of any leave of absence requested pursuant to this Article 27 is within the discretion of the Executive Director based upon his/her assessment of the hardship the particular absence will pose to the operations of the program.

Employees will not accrue any vacation and sick leave benefits during the leave of absence, and will return at the same class and step as when the leave began. Periods of leave of absence will not count towards the one year period between step increases. An employee will continue to accrue seniority credits during an unpaid leave of absence.

Leave of absence may be extended to one year total under unusual circumstances at the discretion of the Executive Director. Under such circumstances the employee may be required to use all or some of his/her accumulated vacation and leave and compensation time in lieu of absence.

<u>Early return from Leave</u>: Whenever an employee has been granted a leave without pay and desires to return before expiration of such leave, the Executive Director may require that reasonable notice been given.

Return from Illness Leave: Immediately prior to or at the time of return to active duty, an employee who has been on a leave of absence for medical reasons shall submit a statement from a physician certifying his/her physical and/or mental ability to resume the duties of his/her position, as well as any accommodations required.

<u>Absence Not Covered By Leave</u>: When an employee is absent from work and does not have sufficient vacation or sick leave, compensatory time or other applicable leave time to cover said absence, his/her pay shall be docked for the time of absence according to the following formula:

Monthly Salary x 12 x Number of Hours Absent 52 x 5 x 7.5

ARTICLE 28 - BILINGUAL SUPPLEMENT

Upon completion of a proficiency test, an employee's salary shall be supplemented for ability in a non-English language as follows:

\$30.00 per month supplement for ability to speak a predominant client language.

\$30.00 per month supplement for ability and availability to translate a predominant client language orally.

\$30.00 per month supplement for ability to write a predominant client language.

\$30.00 per month supplement for ability to speak and write each other work-related language.

\$30.00 per month for any employee who is court certified as an interpreter provided that said employee shall agree that he/she not be available on an on-call basis for volunteer work as an interpreter or for outside employment as an interpreter.

All current and future employees must take and perform satisfactorily on a proficiency test in order to receive any supplement.

ARTICLE 29 - USE OF PRIVATE VEHICLES & TRAVEL REIMBURSEMENT

General Policy: Reimbursement shall be made only for travel incurred on authorized CCLS business. Each employee who uses his/her private vehicle for CCLS business must maintain liability insurance at the currently required levels of coverage. (Revised April 2005)

<u>Local Travel</u>: Local travel is all travel to destinations not exceeding 100 miles from the employee's place of employment.

Employees will be reimbursed for local travel at the maximum rate per mile allowed by IRS and will be reimbursed for all parking fees, bridge tolls, and other incidentals to travel. Parking tickets, and fines for moving vehicle violations, shall not be reimbursed.

Dated receipts for all parking, bridge tolls, and incidentals are required and should be attached to the local travel voucher at the time of submission.

When an employee goes directly to a court appearance or other appointment from his/her home, at the start of the work day, he/she should count mileage from his or her place of employment to the place of appointment. For example: an attorney who resides in Clovis and who goes directly to Sanger Justice Court from home, should count mileage from the office rather than from Clovis.

After hours travel may be counted from the residence of the employee, whenever an employee has to return for a night meeting. (Revised April 2010)

<u>Procedure:</u> Requests for reimbursement for local travel expenses should be submitted at least monthly, using the local travel voucher. Reimbursement shall be made only for travel incurred on authorized CCLS business. (Revised April 2005).

ARTICLE 30 - OUT-OF-TOWN TRAVEL

Out-of-town travel is all travel to points more than 100 miles from the Employee's point of departure. (Revised April 2005)

<u>Prior Approval:</u> All out-of-town travel must have prior approval from CCLS. The prospective traveler should submit a completed "Request and Authorization of Out-of-Town Travel" form, along with back-up information. Out-of-town travel on a commercial airline should be requested thirty (30) days in advance (to get a more favorable fare) or it will not be approved. (Revised April 2005)

<u>Arrangements:</u> Upon approval, CCLS will arrange for the payment of airline tickets when appropriate. All airline accommodations are limited to coach class space when available. (Revised April 2005)

If the employee chooses to use his/her private vehicle for transportation, he/she will be reimbursed at the maximum rate per mile allowed by IRS. In any instance where the cost of travel by air to the destination, including any ground transportation from the airport, is less than the cost by private vehicle at the per-mile rate, the traveler will be reimbursed only the amount of the air fare plus ground transportation.

CCLS will arrange for a travel advance to cover the estimated per diem needs, as indicated on the "Request and Authorization for Out-of-town Travel" form.

<u>Rates:</u> Travelers will be reimbursed for the actual necessary lodging expenses incurred. CCLS will provide per diem for meals per CCLS Policy.

In addition, travelers will be reimbursed for taxi and airport limousine fares, tips, tolls and other miscellaneous expenses that are reasonable and necessary in the conduct of agency business.

The Executive Director or supervisor may authorize reimbursement in excess of the above amounts when circumstances so warrant.

Upon return from the out-of-town travel, the traveler shall complete an "out-of-town travel form," indicating beginning and ending dates and times of travel, itemizing any other travel related expenses, attaching receipts, and deducting the original travel advance. Additional monies due will be reimbursed at that time or the traveler will refund the unused portion of the travel advance.

ARTICLE 31 - GRIEVANCE PROCEDURE

Parties will sit down together, identify, clarify and agree what issues are, state their interests, develop options, and work to arrive at consensus on options which meet the interests.

It is the policy of CCLS that employees should have an opportunity to resolve work related issues between bargaining unit employees and management through a dispute resolution procedure. CCLS employees and the Union recognize a mutual obligation to promote and provide effective and continuous services to the public. Employee morale is an important factor in maintaining a high level of public service and all parties have a responsibility to work to informally resolve problems that may arise from working relationships and conditions. The grievance procedure is a formal process intended to provide an orderly method for processing grievances in the interest of obtaining fair and equitable solutions.

Employee Grievance Procedures

Adjustment of all complaints, disputes, or controversies concerning the interpretation, operation, or application of the Collective Bargaining Agreement, unless specifically excluded, shall be disposed of by grievance by an individual employee, or employees, or by the Union on behalf of all collective bargaining unit employees with the specific consent (communicated by the bargaining unit to the employer) of the bargaining unit, or by the Union with the specific consent (communicated by the employee(s) to the employer) of, and on behalf of, the individual employee(s) as follows, provided however that the grievance procedure, as set forth below, shall be the exclusive remedy for grievances which can or could have been, brought by an employee or by the Union.

Grievances filed by the Union on behalf of all collective bargaining unit members shall proceed immediately to Step Two. In such case, a written grievance shall be filed with the Executive Director within ten (10) working days after the Union becomes aware of the event giving rise to the grievance.

PROCEDURE:

Every effort should be made by an aggrieved employee to resolve the problem with management. Each employee must recognize his/her responsibility to attempt to resolve disputes regarding his/her employment prior to resorting to grievance procedure. (For grievances involving proposed suspension or termination also refer to Article 34: SUSPENSION AND TERMINATION) (Revised July 2009)

STEP 1

An employee who has a grievance shall discuss it with the person who took, or recommended, the

challenged action, or in his/her absence, with a person designated by the Executive Director, within ten (10) working days after the employee becomes aware of the event giving rise to the grievance. The supervisor or person designated by the Executive Director shall inform the grievant of his/her decision within five (5) working days of the discussion.

If management determines that a review and an investigation of the grievance is necessary, another grievance conference will be scheduled to take place within ten (10) working days. If an agreement is reached during the second grievance conference, management shall have five (5) working days in which to provide the aggrieved employee with a written documentation of the grievance conferences and agreed solution.

STEP 2

If the grievance is not satisfactorily adjusted within five (5) working days of the discussion in Step One, it shall be reduced to writing within seven (7) working days of the decision in Step One and given to the Executive Director, or in his/her absence, to a person designated by the Executive Director.

The written grievance must be specific and give reference to the article(s) and paragraph(s) of this Agreement being grieved.

The Executive Director, or such person(s) who is not involved in the initial decision, as he/she shall designate, shall render a written decision on the grievance within ten (10) working days from receipt of said grievance, with a statement of the reasons for the decision.

STEP 3

A request for voluntary mediation may be made at any time by either party within fifteen (15) working days from the written decision stated in Step Two. The parties shall attempt to agree upon a mediator within five (5) working days after receipt of Notice of Referral and in the event the parties are unable to agree upon a mediator within said five (5) day period, the parties shall immediately jointly request a mediator from the Federal/State Mediation and Conciliation Service or such other resources as may be agreed upon and which will agree to provide a mediator at no cost to the parties. Either party shall have the right to reject one (1) mediator offered by Federal/State Mediation and Conciliation Service and to request a second.

The mediation shall be conducted in an informal manner. No evidentiary hearing shall be held, and no witnesses are required.

If the dispute is not successfully resolved by mediation, nothing said in the mediation process shall be admissible in any later proceedings nor shall any offer, proposal or recommendation made by either party or the mediator be binding.

If the parties agree to be bound by the mediator's recommendation, the decision shall be codified and signed by the Employer and the Union.

For matters involving case handler discharge based on job performance, the mediator shall be an attorney.

STEP 4

If the grievance has not been satisfactorily resolved at Steps One, Two, or Three, the Union may submit the dispute to arbitration by filing a written Notice of Intention to submit the dispute to arbitration within twenty (20) working days after the written decision in Step Two, or if using the mediation process after the final decision in Step Three. Disciplinary cases (suspensions and/or terminations) shall be heard by the arbitrator first. (Revised April 2010)

The decision of the arbitrator shall be final and binding on all the parties. Three (3) transcripts of the arbitration shall be prepared: one each for the Employer, the Union and the Arbitrator. The expense of the arbitrator and the three (3) transcripts shall be borne equally by the Union and the Employer.

Each side shall pay its own attorney's fees, representatives, and witnesses.

Method for Choosing an Arbitrator

The parties shall attempt to agree upon an arbitrator within five (5) working days after receipt of Notice of Referral and in the event the parties are unable to agree upon an arbitrator within said five (5) period, the parties shall immediately jointly request from the Federal/State Mediation and Conciliation Service, a panel of five (5) arbitrators. Both the Employer and Union shall have the right to strike two names from the panel. The parties submitting the grievance to arbitration shall strike the first two (2) names, the other party shall then strike two (2) names and the remaining name shall be designated as the arbitrator. Either party shall have the right to strike one (1) entire panel submitted by the Federal/State Mediation and Conciliation Service and to request a second panel. The arbitrator shall be notified of his/her selection by a joint letter from the Employer and the Union.

For matters involving a case handler discharge based on job performance, the arbitrator shall be an attorney.

Power of the Arbitrator

Arbitrators shall not have the right to amend, modify, nullify, ignore, add to, or subtract from the provisions of this Agreement. They shall consider and decide only the specific grievance submitted to them in writing by the Employer or the Union, and shall have no authority to make a decision on any other issues not so submitted to them. They shall submit in writing their decision within thirty (30) days following the close of the hearing or the submission of briefs by the parties, whichever is later, unless the parties agree to an extension thereof.

Stay of Adverse Action

Initiation of the grievance procedure does not stay any action taken by the Employer that is the subject in whole, or in part, of the grievance unless the Employer, in its sole discretion, decides that circumstances warrant that the action be stayed.

Timeliness

Grievances, by mutual agreement, may be referred back for further consideration to a prior step or advanced to a higher step in the grievance procedure. Time limits specified in the processing of grievances may be waived by mutual agreement in writing.

Should the grievant or the Union fail to initiate or appeal any grievance within the specified time limits, the grievance shall automatically be resolved on the basis of the Employer's last response.

Should the Employer fail to respond within time limits, the grievance shall be resolved in accordance with the relief requested in the grievance. (Revised April 2005) 29



Employee's Name: _						_
Job Classification:						
Identify Office: () Fresno	() Merced	() Visalia	
Applicable Article(s):					_
Provide a narrative terms or conditions						the
State the corrective	action, relief	or rei	medy desired	:		_
Data		G.				_
Date:		51	gnature:			

ARTICLE 32 - EMPLOYEE WARNINGS

An employee shall be properly warned in writing for just cause, except in case of gross misconduct as defined in Article 34, before any further disciplinary action and a copy of such warning shall be provided to the Union. The employee shall sign a receipt for any written warning, unfavorable written statement, remark or letter which is presented to him/her. Receipt will not constitute agreement; however, failure or refusal to sign receipt will constitute grounds for disciplinary action. The employee shall have ten (10) working days to read and attach written comments to any warning and to any other unfavorable written statement, remark, or letter before it is placed in the employee's personnel file. If the employee is not given such an opportunity, the material may not be used against the employee in any future disciplinary action.

All such disciplinary material shall be removed from the employee's personnel file no later than one (1) year after being issued unless there is a recurrence of the problem or incident which resulted in the issuance.

Upon termination of employment, all warnings will be removed from the employee's file unless they relate directly to the cause of termination.

ARTICLE 33 - RESIGNATION

When an employee decides to resign from CCLS, the employee must prepare a letter of resignation, containing the effective date and reason for leaving. This letter must be submitted to the Executive Director not less than thirty (30) days before the employee intends to leave CCLS.

ARTICLE 34 - SUSPENSION AND TERMINATION

An employee may be suspended without pay or terminated by CCLS management personnel, for just cause, which shall include but not be limited to the following: (revised April 2005)

- a. Non-Performance of duty;
- b. Failure to discharge duties in a prompt and efficient manner without good cause;
- c. Dishonesty;
- d. Excessive absenteeism;
- e. Violation of Legal Services Corporation Regulations. CCLS shall maintain a current copy of said Regulations and shall make said Regulations available to each employee. Notice of indicating the availability of said Regulations shall be posted in a conspicuous place.

The Supervisor shall notify both the employee concerned and the Executive Director of the suspension or the termination, its cause, its effective date, and, in the case of a suspension, its duration.

Within forty-eight (48) hours of notification, the Executive Director shall either confirm, modify, or overrule the suspension or termination. In the event that the Executive Director confirms or modifies the suspension or termination, he/she shall apprise the employee of his/her right to appeal the suspension or termination to the Grievance Procedure. The suspension or termination shall be in

effect at the end of the fifth working day after notification except in cases of gross misconduct in which case it will be effective immediately.

In cases other than that of gross misconduct, the employee has a right to and is encouraged to meet with the Executive Director or his/her designee to discuss the action and to explore possible resolution prior to the proposed effective date of suspension and/ or termination. In the event that this meeting does not take place, or the employee is not satisfied with the outcome of the meeting, the employee still maintains the right to grieve the action pursuant to Article 31. (Revised July 2009)

Examples of gross misconduct include but are not limited to the following:

- a. Theft of money or property belonging to CCLS, CCLS clients or CCLS employees;
- b. Violation of client confidentiality;
- c. Intoxication on the job;
- d. Assault or battery upon CCLS staff or clients;
- e. Knowing conflict of interest with CCLS funding source regulations;
- f. Violations of prohibitions of the LSC Act which are gross and intentional and subject to Section 1618.4(c) of the LSC regulations.

If a suspended employee appeals his/her suspension and prevails at any stage of the Grievance Procedure, she/he shall be entitled to wages with interest at the legal rate for each day that the suspension is deemed to have been inappropriate. If a terminated employee appeals said termination and prevails at any stage of the Grievance Procedure, she/he shall be entitled to be reinstated and paid wages with interest at the legal rate for each day that neither termination nor suspension is deemed to have been appropriate.

In no case shall a suspension be for a period in excess of ten (10) working days. A suspended employee shall be on leave without pay and shall not be allowed to use compensatory time, vacation or sick leave during the period of suspension.

ARTICLE 35-EQUAL OPPORTUNITY

CCLS shall continue to implement current Equal Opportunity Policies.

ARTICLE 36 - NEPOTISM/CONFLICT OF INTEREST

No employee may be selected or moved to a position that is supervised or reviewed directly by another employee or Board member who is a member of his or her immediate family.

ARTICLE 37 - MANAGEMENT RIGHTS

The Union and its members recognize that the management of CCLS, the establishment of its policies, and the direction of its employees remains ultimately with CCLS, including the rights to hire, promote, assign work and workspace, discharge or discipline any employee for just cause, promote efficiency, lay off, recall, transfer or classify employees.

The exercise of all of these rights shall be subject to the terms of this contract.

ARTICLE 38 - NO STRIKE CLAUSE

The parties agree that during the term of this Agreement there will be no strike, lockout, slowdown or work stoppage of any kind for any reason.

ARTICLE 39 – SAFETY

CCLS shall endeavor at all times to provide all offices with up-to-date office equipment and shall respond to requests to accommodate special needs of its personnel.

CCLS employees shall read and abide by the CCLS Injury Illness Prevention Plan and Workplace Safety Plan. (Revised October 8, 2010)

Every employee is responsible for safety and should:

- Always be alert for safety hazards;
- Promptly report all unsafe and potentially hazardous conditions, such as:
 - Wet or slippery floors;
 - Exposed wiring;
 - Equipment left in halls or in walkways;
 - · Careless handling of equipment; and
 - Defective equipment.

All employees should:

- Learn the location of fire extinguishers, fire exits and first-aid kits;
- Help to avoid all accidents by eliminating hazards wherever found;
- Not operate electrical equipment with wet hands; and
- Immediately report employee accidents or injuries to the manager/supervisor.

All client/employee accidents/injuries must immediately be reported to a supervisor and or Human Resources.

ARTICLE 40 - SAVINGS CLAUSE

If any provision of this Agreement or any application of such provision or circumstance be rules contrary to law by any Federal or State Court or other duly authorized agency, the remainder of this Agreement or the application of such provision to other persons or circumstances shall not be affected thereby.

Both parties shall meet within fifteen (15) days of notification of the affected provision to negotiate and arrive at a mutually satisfactory replacement for the provision found to be contrary to law.

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ARTICLE 41 - PROGRAM SURPLUS; ATTORNEY FEE INCENTIVES

If CCLS has surplus funds at the end of the fiscal year, management shall consider requests from the bargaining unit as to how such funds are spent. Management reserves the right to make final determinations as to the expenditures.

As of 12/31 in each of the contract years (2017, 2018 and 2019), CCLS will determine annual attorney fees collected. When fees collected are between \$50,000 and \$500,000 each of those years, 15% of said fees will be equally divided amongst the bargaining unit workers on staff as of 12/31 of each year, to be paid the first pay period of the subsequent year.

Note: All Bonuses and Attorney Fee Incentives are gross amounts and employees can choose to be paid out or have the amount applied to their TSA account.

ARTICLE 42 - SALARY ADVANCES

It is the policy of CCLS to allow employees to receive advances on their salary.

Such advances are granted to an employee only when an unusual or emergency situation exists. An employee is limited to no more than three salary advances in one calendar year.

Requests for salary advances shall be in writing and must be approved by the Executive Director, who shall not unreasonably deny such requests. The salary advances are limited to the value of the employee's vacation leave balance.

Salary advances shall be repaid in two equal payments to be deducted from the employee's paycheck. The payments shall be deducted from the two pay periods immediately following the granting of the salary advance. In unusual circumstances, alternate payment plans may be approved by the Executive Director.

In the event that an employee terminates their employment prior to full repayment of the salary advance, the balance owed to CCLS shall be deducted from any final check due to the employee.

ARTICLE 43 - COMPUTER LOAN FUND

The purpose of the computer loan fund is to enable CCLS staff to purchase computer systems for use at home.

The program will encourage and assist staff in purchasing a computer system since skills learned at home are directly transferable to the office.

The ground rules for the computer loan fund are as follows:

- a. \$10,000 for the fund will be made available by CCLS.
- b. Eligibility for a loan shall be limited to regular, full-time employees of CCLS.

Deleted: permanent

- c. Everyone interested should submit a memo to the <u>Director of Administration</u> stating what they wish to purchase and for how much, <u>with documentation of the actual cost</u>. The request can cover hardware or up to \$500 of approved software.
- d. After all requests have been received, CCLS will draw the names out of a hat until the entire \$10,000 is allocated. Anyone not picked will be held over until next year for another drawing.
- e. The program will provide loans for the actual cost with a maximum of \$1,500. These loans are to be interest free.
- f. Repayment of the loan will occur by payroll deductions in 24 equal installments (12 months) for staff earning more than \$40,000 per year, and 30 equal installments (15 months) for staff under \$40,000 per year.
- g. The persons receiving the loans will be required to sign a note for the loaned amount with the program, including permission for the program to collect any unpaid amounts due from accrued pay or vacation if a person leaves the program before the loan is repaid.
- h. The program will maintain a security interest in the purchased equipment until after the loan is repaid.
- <u>i.</u> CCLS will not be responsible for the security and/or maintenance of staff-owned computers kept at the office.

Deleted: person designated by CCLS

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Deleted: 2

Deleted: It is strongly suggested that all computer systems purchased by staff through the loan fund be IBM compatible, which is the system in use in all offices.

COMPUTER LOAN AGREEMENT

FOR VALUE RECEIVED,, promises to pay
CCLS the sum of dollars, which represents the total sum advanced to me
toward the purchase of the computer items listed blow, which sum shall be repaid at the rate
of per pay period, the principal payable in lawful money of the United
States, in installments, and at the times hereinafter stated to wit:
Said principal shall be payable by payroll deductions in installments
of dollars each, the first of said installments to be paid, in said lawful money, on
the day of each and every thereafter, commencing on
, until, the said principal sum shall be fully paid. As each payment is made
it shall be applied in full to the principal then due, and each succeeding payment applied in
full to the principal until the full amount to the principal is paid.
And I,, agree that in any event that should I leave
employment with CCLS prior to paying the amount due on this note, the total sum remaining
due shall become immediately due and payable, and I authorize said CCLS to deduct the
balance due from any sums, credits (including, but not limited to, vacation credits)
allowances, salary due to me from said CCLS.

<i>ITEM</i>	DESCRIPTION	DENIAL NUMBER		
	DECCRIPTION	SERIAL NUMBER		
scribed below:				
described below:				
		1 1 1 1		

ITEM	DESCRIPTION	SERIAL NUMBER

Located at:		
Signed:	Date:	

PROMISSORY INSTALLMENT NOTE - Installments include principal only.

<u>ARTICLE 44 - SCHOOL LOAN REIMBURSEMENT ASSISTANCE PROGRAM</u>

Procedures: As of the second pay period after hiring, CCLS staff persons who are regular employees may participate in CCLS's School Loan Reimbursement Assistance Program (SLRAP). This will not apply to contractual employees.

CCLS will reimburse an employee for Joans taken out specifically to finance an education which enhances job skills or assists in ability to perform current job duties. Reimbursement is not available for: private loans from family or friends taken out to finance education; professional examination expenses; or penalty payments on any loan.

Staff persons who at the time of initial application for SLARP have student loan debt of any amount shall be reimbursed in an amount equaling their monthly school loan payment, but not to exceed \$500.00 per month. In no event shall any staff person receive this reimbursement for more than fifteen years. (Revised April 2019)

A CCLS staff person who wishes to participate in CCLS's SLRAP shall fill out the attached application with a copy of the school loan attached and shall give it to the <u>Human Resources Manager</u>, who will secure approvals from Fiscal Services, and the Executive Director.

Each month the staff person shall fill out a CCLS reimbursement form requesting reimbursement of the school loan payment made that month, up to a maximum of \$500.00, and attach a canceled check for the loan payment or a statement from the creditor stating that a school loan payment has been paid and the amount of the payment. The staff person will receive the reimbursement in their mid-month paycheck after receipt of the documentation.

The \$500.00 is taxable. Taxes will be withheld from the reimbursement.

The staff person must supply any documentation required by the <u>Human Resources Manager</u>, the Executive Director, or the Director of Fiscal Services to verify the school loan, and payments made.

Deleted: CCLS staff persons who are permanent employees may participate in CCLS's School Loan Reimbursement Assistance Program (SLRAP).

Deleted: SLRAP

Deleted: must be a need-based loan

Deleted: Private loans from family or friends taken out to finance school education will not be reimbursed. Neither will loans to cover examination expenses or penalty payments on any loan be covered under CCLS's SLRAP.

Deleted: \$10,000.00 to \$39,999.99

Deleted: at the

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Deleted: Staff persons with student loan debt of \$40,000.00 or more shall be reimbursed in an amount not to exceed \$300.00 per month.

Deleted: 2010

Deleted: Employees who are participating in other loan forgiveness programs do not qualify for this benefit.

Deleted: Executive Director

Deleted: for approval. After approval it will be forwarded to the Director of Fiscal Services.

Deleted: either

Deleted: \$200.00 or

Deleted: 300

Deleted: 15th of the

Deleted:

Deleted: 200

Deleted: or \$300.00

APPLICATION

CENTRAL CALIFORNIA LEGAL SERVICES School Loan Reimbursement Assistance Program

	, \	wish to participate in CCI	LS's School Loan
eimbursement Assistan	ce program. I have	the following outstanding	school loans:
Type of Loan	Creditor	Original Amount	Amount Owed
wish to be reimbursed b	y CCLS at the rate of	ofp	per month for loan #
(Copy	attached) Each mor	nth I will fill out a CCLS	S reimbursement for
equesting \$	and will attach a	canceled check for the p	ayment or a statemen
om the creditor that I ha	eve made the school	loan payment, and the an	nount.
certify that the attached	loan documents are	for a legitimate, need-bas	sed school loan.
understand that the \$	per	month is taxable, that tax	es will be withheld.
nderstand that the reimb	ursement will be ma	ade on the 15th of the mon	th paycheck followir
ubmission of the reimbu	rsement form.		
. .			
Oate:		Staff Person	
		JJ	
pproved:			
<i>Executive I</i>	Director		

ARTICLE 45 - FULL UNDERSTANDING

It is intended that this Agreement sets forth the full and entire understanding of the parties regarding the matters set forth herein, and any other prior existing understanding or Agreements by the parties, whether formal or informal, regarding any such matters are hereby superseded or terminated in their entirety.

This Assessment to the first Continue C	1 17 2020 1 . 1 . 11		1.1.
2021	ber 17, 2020, and shall remain in effect until August 31,		eleted: August 16
2021,			eleted: 17
This Agreement shall continue from year	to year thereafter provided, however, that the aforesaid	~ <u>~</u>	eleted: August 16
parties agree that either party wishing to t	erminate or amend this Agreement may do so upon nety (90) days prior to the expiration date of this	De	eleted: 0
	his Agreement, the CCLS and the Union will use their the issues raised by such notice through conferences		
EXECUTED THIS day	of, 20, at Fresno, California		
Patience Milrod	Kevin Smith		Deleted: Andy Christiansen
Executive Director Central California	Internal Worksite Organizer		
Legal Services	SEIU Local 521		Deleted: , Inc.
DATE	DATE		
	Orchid Hubanks		
	Francis Romero		
	Anna Moore-Goodwin		
	Kristine Allison		
	Jennifer Tran		Deleted: Michael Neham

CENTRAL CALIFORNIA LEGAL SERVICES- 2019 Proposal

MULTIPLIER	1.0450	WKLY HRS	\$37.50	MTHLY HRS	\$162.50	YRLY HRS	\$1,950.00				
	1.03	*For Top Step						•			
		Step 4	Step 5	Step 6	Step 7	Step 8	Step 9	Step 10	Step 11	Step 12	Step 13
Attorney	HR	\$28.04	\$29.31	\$30.62	\$32.00	\$33.44	\$34.95	\$36.52	\$38.16	\$39.88	\$41.68
	S/Mo	\$2,278.50	\$2,381.00	\$2,488.00	\$2,600.00	\$2,717.00	\$2,839.50	\$2,967.00	\$3,101.00	\$3,240.50	\$3,386.00
	MO	\$4,557.00	\$4,762.00	\$4,976.00	\$5,200.00	\$5,434.00	\$5,679.00	\$5,934.00	\$6,202.00	\$6,481.00	\$6,772.00
	YR	\$54,684.00	\$57,144.00	\$59,712.00	\$62,400.00	\$65,208.00	\$68,148.00	\$71,208.00	\$74,424.00	\$77,772.00	\$81,264.00
		Step 14	Step 15	Step 16							
	HR	\$43.55	\$44.86	\$46.88							
	S/Mo	\$3,538.50	\$3,644.50	\$3,808.50							
	MO	\$7,077.00	\$7,289.00	\$7,617.00							
	YR	\$84.924.00	\$87,468,00	\$91,404.00							

		Step 2	Step 3	Step 4	Step 5
Law Grad	HR	\$16.23	\$16.96	\$17.72	\$18.52
	S/Mo	\$1,318.50	\$1,378.00	\$1,440.00	\$1,504.50
	MO	\$2,637.00	\$2,756.00	\$2,880.00	\$3,009.00
	YR	\$31,644.00	\$33,072.00	\$34,560.00	\$36,108.00

		Step 4	Step 5	Step 6	Step 7	Step 8	Step 9	Step 10	Step 11	Step 12	Step 13
Paralegal	HR	\$16.33	\$17.06	\$17.83	\$18.63	\$19.47	\$20.35	\$21.26	\$22.22	\$23.22	\$24.26
	S/Mo	\$1,326.81	\$1,386.13	\$1,448.69	\$1,513.87	\$1,581.94	\$1,653.44	\$1,727.38	\$1,805.00	\$1,886.50	\$1,971.00
	MO	\$1,326.81	\$1,386.13	\$1,448.69	\$1,513.87	\$1,581.94	\$1,653.44	\$1,727.38	\$3,610.00	\$3,773.00	\$3,942.00
	YR	\$31,843.50	\$33,267.00	\$34,768.50	\$36,332.99	\$37,966.50	\$39,682.50	\$41,457.00	\$43,320.00	\$45,276.00	\$47,304.00
		Step 14	Step 15	Step 16	Step 17	Step 18	•				
	HR	\$25.35	\$26.49	\$27.69	\$28.52	\$29.80					
	S/Mo	\$2,060.00	\$2,152.50	\$2,249.50	\$2,317.00	\$2,421.50					
	MO	\$4,120.00	\$4,305.00	\$4,499.00	\$4,634.00	\$4,843.00					
	YR	\$49,440.00	\$51,660.00	\$53,988.00	\$55,608.00	\$58,116.00					

		Step 8	Step 9	Step 10	Step 11	Step 12	Step 13	Step 14	Step 15	Step 16	Step 17
Leg Sec	HR	\$15.64	\$16.34	\$17.08	\$17.84	\$18.65	\$19.49	\$20.36	\$21.28	\$22.24	\$23.24
	S/Mo	\$1,270.75	\$1,327.63	\$1,387.50	\$1,450.00	\$1,515.00	\$1,583.00	\$1,654.50	\$1,729.00	\$1,806.50	\$1,888.00
	MO	\$2,541.50	\$2,655.25	\$2,775.00	\$2,900.00	\$3,030.00	\$3,166.00	\$3,309.00	\$3,458.00	\$3,613.00	\$3,776.00
	YR	\$30,498.00	\$31,863.00	\$33,300.00	\$34,800.00	\$36,360.00	\$37,992.00	\$39,708.00	\$41,496.00	\$43,356.00	\$45,312.00
		Step 18	Step 19	Step 20							
	HR	\$24.28	\$25.01	\$26.14							
	S/Mo	\$1,973.00	\$2,032.00	\$2,123.50							
	MO	\$3,946.00	\$4,064.00	\$4,247.00							
	YR	\$47,352.00	\$48,768.00	\$50,964.00							

Combined		Step 10	Step 11	Step 12	Step 13	Step 14	Step 15	Step 16	Step 17	Step 18	Step 19	Step 20
Clerical	HR	\$15.61	\$16.32	\$17.05	\$17.82	\$18.61	\$19.46	\$20.33	\$21.25	\$22.20	\$22.86	\$23.88
Receptionist	S/Mo	\$1,268.50	\$1,325.50	\$1,385.50	\$1,447.50	\$1,513.00	\$1,581.00	\$1,652.00	\$1,726.50	\$1,804.00	\$1,858.00	\$1,940.25
Secretary	MO	\$2,537.00	\$2,651.00	\$2,771.00	\$2,895.00	\$3,026.00	\$3,162.00	\$3,304.00	\$3,453.00	\$3,608.00	\$3,716.00	\$3,880.50
Admin Assist	YR	\$30,444.00	\$31,812.00	\$33,252.00	\$34,740.00	\$36,312.00	\$37,944.00	\$39,648.00	\$41,436.00	\$43,296.00	\$44,592.00	\$46,566.00

INDEX

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A PENDA A TOWN TO A CITY ON	
AFFIRMATIVE ACTION	_
Hiring Policy	5
ALTERNATIVE SCHEDULING	11
VACATION AND SICK LEAVE	16
ARBITRATION	23
BEREAVEMENT LEAVE	17
BI-LINGUAL SUPPLEMENT	19
BULLETIN BOARD	3
CARRYOVER OF VACATION LEAVE	16
CLERICAL WORKLOADS	
Distribution/Resolution	8
COMPENSATORY TIME USE	13
COMPUTER LOAN FUND	29
Computer Loan Agreement	30
CONTRACTUAL EMPLOYEE	
Definition	13
DISCIPLINE	
Employee Warnings	26
Suspension And Termination	26
DUES	20
Professional	7
Union Deduction	2
DURATION OF AGREEMENT	34
EMPLOYEE WARNINGS	26
	20
EMDLOVMENT CLACCIEICATIONS	
EMPLOYMENT CLASSIFICATIONS	1.2
Contractual Employee	13
Contractual Employee Hourly Employees	14
Contractual Employee Hourly Employees Regular, Full-Time Employee	14 13
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee	14 13 13
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee	14 13 13 14
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY	14 13 13 14 27
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION	14 13 13 14 27 9
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY	14 13 13 14 27 9 12
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA)	14 13 13 14 27 9 12 12
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS	14 13 13 14 27 9 12 12 16
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS FULL UNDERSTANDING	14 13 13 14 27 9 12 12
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS	14 13 13 14 27 9 12 12 16
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS FULL UNDERSTANDING FULL-TIME EMPLOYEE Definition	14 13 13 14 27 9 12 12 16
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS FULL UNDERSTANDING FULL-TIME EMPLOYEE	14 13 13 14 27 9 12 12 16 34
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS FULL UNDERSTANDING FULL-TIME EMPLOYEE Definition	14 13 13 14 27 9 12 12 16 34
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS FULL UNDERSTANDING FULL-TIME EMPLOYEE Definition GRIEVANCE PROCEDURE	14 13 13 14 27 9 12 12 16 34
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS FULL UNDERSTANDING FULL-TIME EMPLOYEE Definition GRIEVANCE PROCEDURE Grievance Form	14 13 13 14 27 9 12 12 16 34 13 21 25
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS FULL UNDERSTANDING FULL-TIME EMPLOYEE Definition GRIEVANCE PROCEDURE Grievance Form HIRING POLICY	14 13 13 14 27 9 12 12 16 34 13 21 25
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS FULL UNDERSTANDING FULL-TIME EMPLOYEE Definition GRIEVANCE PROCEDURE Grievance Form HIRING POLICY HOLIDAYS Compensation	14 13 13 14 27 9 12 12 16 34 13 21 25 5
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS FULL UNDERSTANDING FULL-TIME EMPLOYEE Definition GRIEVANCE PROCEDURE Grievance Form HIRING POLICY HOLIDAYS Compensation List Of Observed Days	14 13 13 14 27 9 12 12 16 34 13 21 25 5
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS FULL UNDERSTANDING FULL-TIME EMPLOYEE Definition GRIEVANCE PROCEDURE Grievance Form HIRING POLICY HOLIDAYS Compensation	14 13 13 14 27 9 12 12 16 34 13 21 25 5
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS FULL UNDERSTANDING FULL-TIME EMPLOYEE Definition GRIEVANCE PROCEDURE Grievance Form HIRING POLICY HOLIDAYS Compensation List Of Observed Days HOURLY EMPLOYEES	14 13 13 14 27 9 12 12 16 34 13 21 25 5
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS FULL UNDERSTANDING FULL-TIME EMPLOYEE Definition GRIEVANCE PROCEDURE Grievance Form HIRING POLICY HOLIDAYS Compensation List Of Observed Days HOURLY EMPLOYEES Definition	14 13 13 14 27 9 12 12 16 34 13 21 25 5
Contractual Employee Hourly Employees Regular, Full-Time Employee Regular, Part-Time Employee Temporary Employee EQUAL OPPORTUNITY EVALUATION EXEMPT EMPLOYEES OVERTIME POLICY FAIR LABOR STANDARDS ACT (FLSA) FRINGE BENEFIT PROGRAMS FULL UNDERSTANDING FULL-TIME EMPLOYEE Definition GRIEVANCE PROCEDURE Grievance Form HIRING POLICY HOLIDAYS Compensation List Of Observed Days HOURLY EMPLOYEES Definition INDIVIDUAL RIGHTS	14 13 13 14 27 9 12 12 16 34 13 21 25 5

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JURY AND WITNESS LEAVE	18	
JUST CAUSE		
Suspension/Termination	26	
LAYOFFS	4	
LEAVE OF ABSENCE	19	
LEAVES		
Bereavement	17	
Jury And Witness	18	
Military	18	
Parental	18	
Personal/Family Emergency	17	
Return Requirements	19	
LOAN FORGIVENESS	32	
LUNCH TIME	11	
MANAGEMENT RIGHTS	27	
MEDICAL INSURANCE WHILE ON LEAVE	15	
MILITARY LEAVE	18	
NEPOTISM/CONFLICT OF INTEREST	27	
NO STRIKE CLAUSE	27	
NON-DISCRIMINATION		
Hiring Advancement	5	
Union Activity	3	
NON-EXEMPT OVERTIME POLICY	12	
OFFICE HOURS	11	
OUT-OF-TOWN TRAVEL	21	
OVERTIME	11	
PARENTAL LEAVE	18	
PART-TIME EMPLOYEE		
Definition	13	
PAY PERIODS	11	
PAYMENT FOR VACATION LEAVE UPON TERMINATIONS	16	
PERSONAL/FAMILY EMERGENCY LEAVE	17	
PERSONNEL COST REDUCTIONS	5	
PERSONNEL FILES	10	
PRIVACY OF PERSONNEL FILES	11	
INTRODUCTORY PERIOD FOR NEWLY-HIRED OR -PROMOTED EMPLOYEE	11	Deleted: PROBATIONARY
Definition	14	Deleted: PROBATIONART
PROGRAM SURPLUS	28	
PROMOTION AND INTRODUCTORY PERIOD FOR NEWLY-PROMOTED EMPLOYEE	8	D.1. 1 PROPATION
	5	Deleted: PROBATION
RECALL FROM LAYOFF	3	
RELIGIOUS BELIEFS	•	
Objection To Union Membership	2	
RESIGNATION	26	
REST PERIOD	11	
RIGHT TO UNION REPRESENTATION		
In Disciplinary Meetings	3	
SAFETY	28	
SALARY ADMINISTRATION	8	
SALARY ADVANCES	28	
SALARY SCALE	36	
	20	

SAVINGS CLAUSE	28
SCHOOL LOAN REIMBURSEMENT ASSISTANCE PROGRAM	32
Reimbursement Application	33
SENIORITY AND LAYOFFS	4
SHOP STEWARDS AND OFFICERS	3
SUSPENSION AND TERMINATION	26
TAX-SHELTERED ANNUITY	
TSA	15
TEMPORARY EMPLOYEE	
Definition	14
TERMINATION	
Notice For Contractual Employees	13
Payment For Vacation leave	16
TIME AND PAYMENT OF SALARY	11
TRAINING	6
TRAVEL	
Local	20
Out-Of-Town	21
Reimbursement Rates	21
UNION MEMBERSHIP	2
UNION RECOGNITION	2
UNION REPRESENTATIVE	3
Access Rights	3
UNION SECURITY	2
USE OF PRIVATE VEHICLES	20

Page 20: [1] Deleted	Patience	Milrod		11/20/19 10:07:00 AM		
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